

If you having trouble viewing forms in Unified Classroom, please be sure that you try all of the following steps:

- **Internet Browser** - Please use Chrome or Firefox as your internet browser. Do not use Internet Explorer.



- **Parent Account** - Are you logged in to your **PARENT** account? You can NOT be logged in as your child. Forms are only published to parent accounts.
- **Device** – Try using a different device. Forms are not always visible when using a mobile device or tablet. Try logging in using a desktop or laptop computer.
- **Clear Cache** – You may need to clear the cache on your computer. Log out of your Unified Classroom account and clear your cache. To clear your cache, hold down Shift + Ctrl + Delete. A new window will pop up. Click the box next to “cache” and then click the clear button. Log back into your Unified Classroom account.